

Welcome To The Future Workplace Experience: Re-Imagine The Future Of HR

SHRM EXECUTIVE NETWORK

HR PEOPLE + STRATEGY



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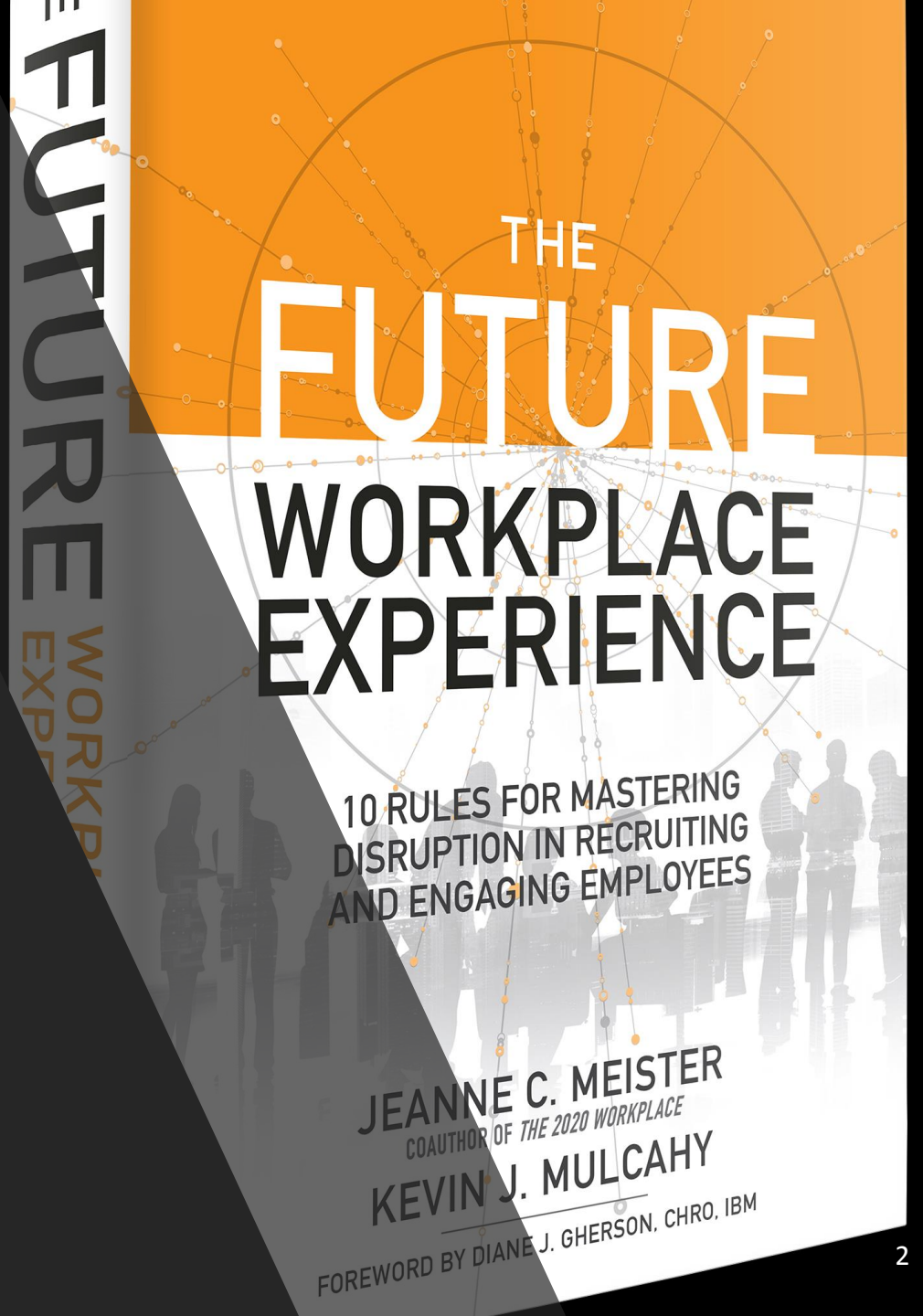
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The Future Workplace Experience: 10 Rules for Mastering Disruption in Recruiting and Engaging Employees

“The last best experience anyone has becomes the minimum expectation for the experiences they want everywhere”

www.TheFutureWorkplaceExperience.com



The Employee Experience Is the Future Of Work

The Intersection of AI and HR Will Transform The Workplace

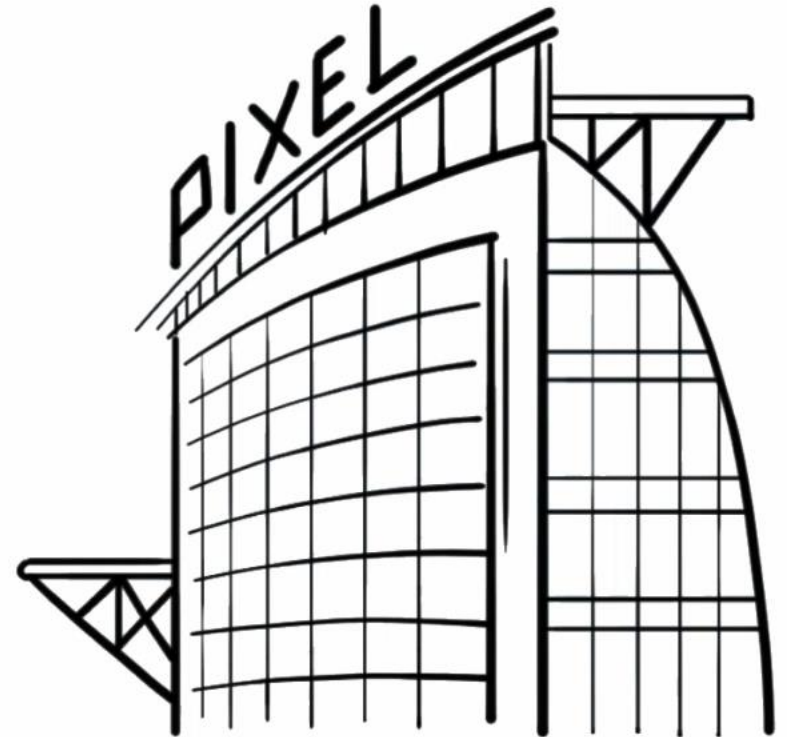
The Next Generation Of Jobs Will Not Be Made Up Of Professions

How Will Work And Our Worker Expectations Evolve?



Hi I'm

Ernest!



Emma's First Week....

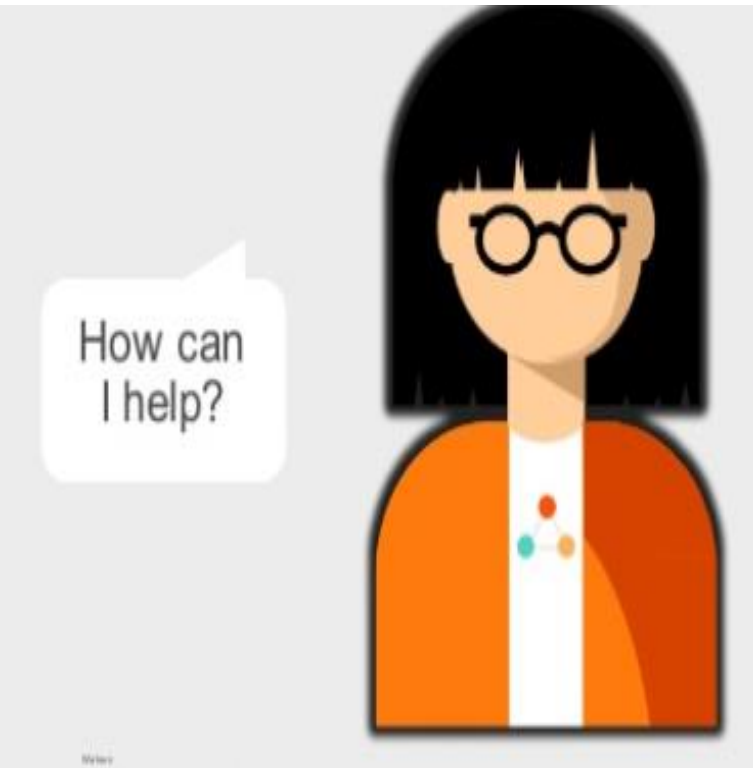
Think Of..... Your First Experience At Your Company,Your On-Boarding.... Your Development.... Your On-Going Feedback..... What Moments Do You /Are You Creating To Blend The Human Touch With The Power Of AI?



Your Next Team Member In HR: A ChatBot?



Myca



Jane

A bot to answer & predict HR questions/issues



Talla:

A bot designed to augment HR recruiting processes

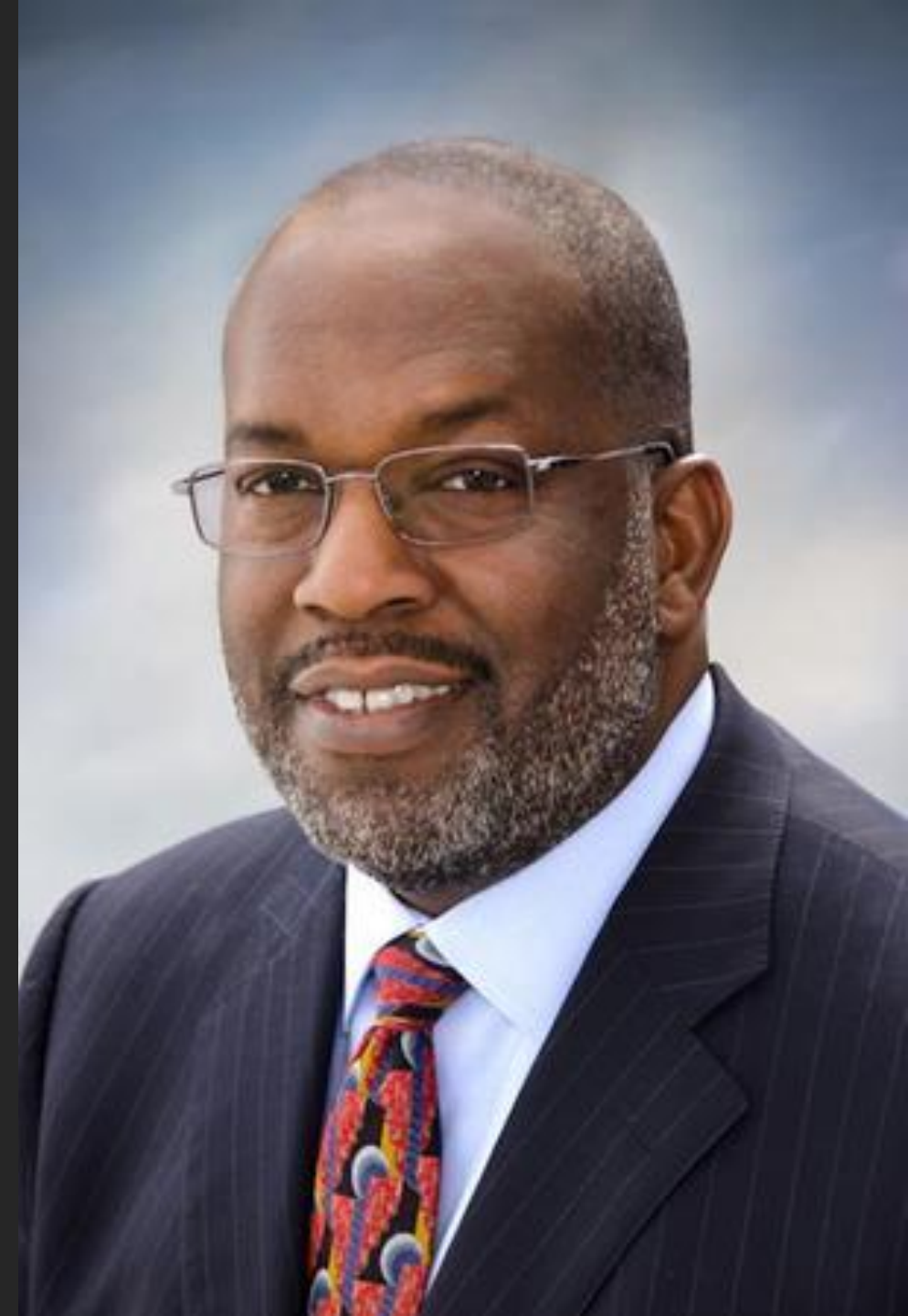


As profiled in Jeanne Meister [The Intersection of HR and AI, Forbes](#), March, 2017

Bernard J. Tyson
CEO
Kaiser Permanente

“I don’t think any physician today should be practicing without artificial intelligence assisting in their practice. It’s just impossible (otherwise) to pick up on patterns, to pick up on trends, to really monitor care.”

Will we say the same thing about the CHRO and use of AI?



Our Panelists: What Are You Doing To Re-Imagine The Employee Experience?

Emotional
Connection

- **Emotional Connection to Employees and Key Stakeholders**

LEARNING

- **Personalized Netflix Type Learning**

TECHNOLOGY

- **Piloting Of Intelligent technologies**

CULTURE

- **Power of The Cultural Brand**

SPACE

- **Workspaces That Allow for Choice, Connections and Community**

My employer
allows me
choice in
where to
work..

上海
Shanghai

Belong
Anywhere.

TO KYO

SYDNEY

Bienvenue à
PARIS

M AN



Panel Discussion



- What's Working and Why?
- How Do You Engage Non HR C-Level Executives in Making The Workplace An Experience
- Are You Recruiting Outside of HR For Your Team? What's Your Experience Been?
- What Skills & Capabilities Do You See As Critical For HR in Next 2-3 Years?
- Audience Questions...



What Skills Are Important For HR Professionals?

Strategic Skills

- Business Acumen
- Data Analytics
- Executive Presence

Core Skills

- Design Thinking
- Systems Thinking
- Cultural Architect
- Employer Brand Builder

Enabling Skills

- **Empathy**
- **Coaching**
- **Alliance Building**

Key Take Away Questions

You

What new skills and capabilities do you need to develop?

TEAM

What skills remain critical to your HR function and how are you adding new capabilities to supplement these?

ORGANIZATION

How is the organization preparing for a future where jobs will not be made up of professions but adding new skills and capabilities?

Thank You Let's Stay In Touch



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